

Operative and telephone

Despatch ID	Package/Posting number			
Recipient	Name		Telephone number (inc. dialling code)	
	Street, box etc.		Entry code	e-mail address
	Postal code and town		Any info to driver	
	External reference/order number			
<input type="checkbox"/> Information on sender is stated				
Posting	Service - registered, COD, parcel etc.	Weight (parcel)	Cash on delivery amount	Sender's plusgiro account/bankgiro no
	Date when despatch was posted		Where was it posted	
Desired action (Information about actions for each service, see part 2)	<input type="checkbox"/> 1. The despatch is to have anew retention time (maximum total retention time is 30 days)			New retention time, until date
	<input type="checkbox"/> 2. The despatch is to be returned to sender			
	<input type="checkbox"/> 3. The despatch is to be handed over without COD			
	<input type="checkbox"/> 4. The despatch is to have a new COD amount			New amount
	<input type="checkbox"/> 5. The despatch is to have a new address (same recipient)			
	<input type="checkbox"/> 6. The despatch is to have a new recipient (same address)			
	New name			
	New street, box etc.			
c/o address				
New place (postal code and town)				
<p>Prices and contact information: see postnord.se. The order is made by e-mailing the form to PostNord's customer service andratforfogande.se@postnord.com PostNord cannot promise that delivery can be changed after an item has been posted. PostNord will attempt to make the delivery change according to the customer's wishes above. Customers without a customer number with PostNord should order via 0771-33 33 10. Receipt of payment of postage or posting receipt is needed for ordering.</p>				
Sender's name, address and signature	Name		Telephone (inc. dialling code)	
	Street, box etc.		e-mail address	
	Postal code and town		Customer number/organisation number	
	Signature		Name printed	

A delivery change means that, after posting the despatch but before it is received by the addressee, the sender can request that the following action is taken for each service below.

For services with a delivery guarantee, the guarantee ceases when a delivery change is ordered.

Parcel MyPack within Sweden *Does not apply to additional service 1. Extended identification 2. Free choice of pick-up point	<ol style="list-style-type: none"> 1. The despatch can have a new retention time 2. The despatch can be returned to sender 3. The despatch can be handed over without COD 4. The despatch can have anew COD amount 5. The despatch can have a new address (same recipient)*^{1, 2} 6. The despatch can have a new recipient (same address)*¹
Express letter	<ol style="list-style-type: none"> 2. The despatch can be returned to sender
Letter with COD	<ol style="list-style-type: none"> 1. The despatch can have a new retention time 2. The despatch can be returned to sender 3. The despatch can be handed over without COD 4. The despatch can have anew COD amount 5. The despatch can have a new address (same recipient) 6. The despatch can have a new recipient (same address)
Registered	<ol style="list-style-type: none"> 1. The despatch can have a new retention time 2. The despatch can be returned to sender 3. The despatch can be handed over without COD 4. The despatch can have anew COD amount 5. The despatch can have a new address (same recipient) 6. The despatch can have a new recipient (same address)
Valuables	<ol style="list-style-type: none"> 1. The despatch can have a new retention time 2. The despatch can be returned to sender 5. The despatch can have a new address (same recipient)
DPD Business parcels *Does not apply for DPD FP Special	<ol style="list-style-type: none"> 1. The despatch can have a new retention time 2. The despatch can be returned to sender 5. The despatch can have a new address (same recipient)* 6. The despatch can have a new recipient (same address)*
Home parcel	<ol style="list-style-type: none"> 1. The despatch can have a new retention time 2. The despatch can be returned to sender 5. The despatch can have a new address (same recipient) 6. The despatch can have a new recipient (same address)
Express parcels	<ol style="list-style-type: none"> 1. The despatch can have a new retention time 2. The despatch can be returned to sender 5. The despatch can have a new address (same recipient) 6. The despatch can have a new recipient (same address)
Import Parcel international	<ol style="list-style-type: none"> 5. The despatch can have a new address (same recipient)
PALL.ETT within Sweden	<ol style="list-style-type: none"> 1. The despatch can have a new retention time 2. The despatch can be returned to sender 5. The despatch can have a new address (same recipient) 6. The despatch can have a new recipient (same address)
Consignment goods within Sweden	<ol style="list-style-type: none"> 2. The despatch can be returned to sender 5. The despatch can have a new address (same recipient) 6. The despatch can have a new recipient (same address)