

Operative and telephone

<b>Despatch ID</b>	Package/Posting number			
<b>Recipient</b>	Name		Telephone number (inc. dialling code)	
	Street, box etc.		Entry code	e-mail address
	Postal code and town		Any info to driver	
	External reference/order number			
<input type="checkbox"/> Information on sender is stated				
<b>Posting</b>	Service - registered, COD, parcel etc.	Weight (parcel)	Cash on delivery amount	Sender's plusgiro account/bankgiro no
	Date when despatch was posted		Where was it posted	
<b>Desired action</b> (Information about actions for each service, see part 2)	<input type="checkbox"/> 1. The despatch is to have a new retention time (maximum total retention time is 30 days)			New retention time, until date
	<input type="checkbox"/> 2. The despatch is to be returned to sender			
	<input type="checkbox"/> 3. The despatch is to be handed over without COD			
	<input type="checkbox"/> 4. The despatch is to have a new COD amount			New amount
	<input type="checkbox"/> 5. The despatch is to have a new address (same recipient)			
	<input type="checkbox"/> 6. The despatch is to have a new recipient (same address)			
	New name			
	New street, box etc.			
	c/o address			
	New place (postal code and town)			
<p>Prices and contact information: see <a href="http://postnord.se">postnord.se</a>.          The order is made by e-mailing the form to PostNord's customer service <a href="mailto:andratforfogande.se@postnord.com">andratforfogande.se@postnord.com</a>          PostNord cannot promise that delivery can be changed after an item has been posted.          PostNord will attempt to make the delivery change according to the customer's wishes above.          Customers without a customer number with PostNord should order via 0771-33 33 10.          Receipt of payment of postage or posting receipt is needed for ordering.</p>				
<b>Customer's name, address and signature</b>	Name		Telephone (inc. dialling code)	
	Street, box etc.		e-mail address	
	Postal code and town		Customer number/organisation number	
	Signature		Name printed	

A delivery change means that, after posting the despatch but before it is received by the addressee, the sender can request that the following action is taken for each service below.

For services with a delivery guarantee, the guarantee ceases when a delivery change is ordered.

Parcel Post PostNord MyPack Collect within Sweden *Does not apply to additional service 1. Extended identification 2. Free choice of pick-up point	2. The despatch can be returned to sender 3. The despatch can be handed over without COD 4. The despatch can have anew COD amount 5. The despatch can have a new address * 1,2 6 .The despatch can have a new recipient * 1
Express letter	2. The despatch can be returned to sender
Letter with COD	1. The despatch can have a new retention time 2. The despatch can be returned to sender 3. The despatch can be handed over without COD 4. The despatch can have anew COD amount 5. The despatch can have a new address 6. The despatch can have a new recipient
Registered	1. The despatch can have a new retention time 2. The despatch can be returned to sender 3. The despatch can be handed over without COD 4. The despatch can have anew COD amount 5. The despatch can have a new address 6. The despatch can have a new recipient
Valuables	1. The despatch can have a new retention time 2. The despatch can be returned to sender 5. The despatch can have a new address
PostNord Parcel	2. The despatch can be returned to sender 5. The despatch can have a new address 6. The despatch can have a new recipient
PostNord MyPack Home	2. The despatch can be returned to sender 5. The despatch can have a new address 6. The despatch can have a new recipient
Express parcels	2. The despatch can be returned to sender 5. The despatch can have a new address 6. The despatch can have a new recipient
Import Parcel international	5. The despatch can have a new address
PostNord Pallet within Sweden	1. The despatch can have a new retention time 2. The despatch can be returned to sender 5. The despatch can have a new address 6. The despatch can have a new recipient
PostNord Groupage within Sweden	2. The despatch can be returned to sender 5. The despatch can have a new address 6. The despatch can have a new recipient