

Operative and telephone

Despatch ID	Package/Posting number	
Recipient	Name	Telephone number (inc. dialling code)
	Street, box etc.	Entry code e-mail address
	Postal code and town	Any info to driver
	External reference/order number	
<input type="checkbox"/> Information on sender is stated		
Posting	Service - registered, parcel etc.	Weight (parcel)
	Date when despatch was posted	Where was it posted
Desired action (Information about actions for each service, see part 2)	<input type="checkbox"/> 1. The despatch is to have a new retention time (maximum total retention time is 30 days)	
	<input type="checkbox"/> 2. The despatch is to be returned to sender	
	<input type="checkbox"/> 3. The despatch is to have a new address (same recipient)	
	<input type="checkbox"/> 4. The despatch is to have a new recipient (same address)	
	New retention time, until date	
	New name	
New street, box etc.		
c/o address		
New place (postal code and town)		
<p>Prices and contact information: see postnord.se. The order is made by e-mailing the form to PostNord's customer service andratforfogande.se@postnord.com PostNord cannot promise that delivery can be changed after an item has been posted. PostNord will attempt to make the delivery change according to the customer's wishes above. Customers without a customer number with PostNord should order via 0771-33 33 10. Receipt of payment of postage or posting receipt is needed for ordering.</p>		
Customer's name, address and signature	Name	Telephone (inc. dialling code)
	Street, box etc.	e-mail address
	Postal code and town	Customer number/organisation number
	Signature	Name printed

A delivery change means that, after posting the despatch but before it is received by the addressee, the sender can request that the following action is taken for each service below.

For services with a delivery guarantee, the guarantee ceases when a delivery change is ordered.

Parcel Post PostNord Service Point within Sweden *Does not apply to additional service 1. Extended identification 2. Free choice of pick-up point	2. The despatch can be returned to sender 3. The despatch can have a new address * 1,2 4. The despatch can have a new recipient * 1
Express letter	2. The despatch can be returned to sender
Registered	1. The despatch can have a new retention time 2. The despatch can be returned to sender 3. The despatch can have a new address 4. The despatch can have a new recipient
Valuables	1. The despatch can have a new retention time 2. The despatch can be returned to sender 3. The despatch can have a new address
PostNord Parcel	2. The despatch can be returned to sender 3. The despatch can have a new address 4. The despatch can have a new recipient
PostNord MyPack Home	2. The despatch can be returned to sender 3. The despatch can have a new address 4. The despatch can have a new recipient
Express parcels	2. The despatch can be returned to sender 3. The despatch can have a new address 4. The despatch can have a new recipient
Import Parcel international	3. The despatch can have a new address
PostNord Pallet within Sweden	2. The despatch can be returned to sender 3. The despatch can have a new address 4. The despatch can have a new recipient
PostNord Groupage within Sweden	2. The despatch can be returned to sender 3. The despatch can have a new address 4. The despatch can have a new recipient